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March 16, 2001

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Commissioner for Patents  
Washington, D.C. 20231

Re: U.S. Utility Patent Application  
Appl. No. 09/737,583; Filed: December 18, 2000  
For: **System, Method and Computer Program Product for Conveying  
Presence Information Via Voice Mail**  
Inventor: Shankar Sahai  
Our Ref: 1719.0370000

Sir:

Transmitted herewith for appropriate action are the following documents:

1. Certificate Under 37 C.F.R. § 3.73(b) with a copy of the Assignment attached;
2. Power of Attorney from Assignee; and
3. One (1) Return Postcard.

It is respectfully requested that the attached postcard be stamped with the date of filing of these documents, and that it be returned to our courier. In the event that extensions of time are necessary to prevent abandonment of this patent application, then such extensions of time are hereby petitioned.

Commissioner for Patents  
March 16, 2001  
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The U.S. Patent and Trademark Office is hereby authorized to charge any fee deficiency, or credit any overpayment, to our Deposit Account No. 19-0036. A duplicate copy of this letter is enclosed.

Respectfully submitted,

STERNE, KESSLER, GOLDSTEIN & FOX P.L.L.C.



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EWY/dnk  
Enclosures